

Welcome to the Spring Issue! As the days grow warmer and flowers begin to bloom, we at Celtic Angels Home Health Care are excited to share our latest news, celebrate our dedicated team, and honor the meaningful traditions that unite us.

## Maria's Corner 🔍





## St. Patrick's Day and Its Significance with the Irish Community

As March 17<sup>th</sup> comes and goes each year, we are reminded of the rich history and culture that continues to inspire our work. St. Patrick's Day is more than a holiday; it's a celebration of our Irish heritage and the values of compassion, dedication, and community that guide our caregiving philosophy.

At Celtic Angels, these values are at the heart of everything we do, and we are proud to carry forward the tradition of kindness and support to those we care for. Whether you celebrated with a festive meal, lively music, or quiet reflection, we hope you felt the spirit of the holiday.

Truly,

Maria Burke, RN, Founder and Owner of Celtic Angels Home Health Care

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At Celtic Angels Home Health Care, we are blessed to have an extraordinary team of women whose dedication, compassion, and expertise inspire us every day. In honor of International Women's Day, we took a moment to celebrate the incredible women on our team through a heartfelt Facebook post.

Their contributions to our organization and the lives of those we serve are immeasurable. Thank you to all the incredible women of Celtic Angels for your strength, kindness, and unwavering commitment to excellence.



Elaine Conroy Client Care Manager



Kate O'Sullivan Administrative Support



Mary Irving, LPN



Elizabeth O'Sullivan



Eman Abdalla Scheduling Coordinator



Emma O'Donoghue On Call Supervisor



Jennifer Shields
Operations Manager



Altina Costa Pereira Weekend "On Call" Supervisor



Christal Trumbo, RN Client Care Manager



Jennifer Conroy, RN



Emma Burke, Director, Creative Strategies



Dolores Guericio Scheduling Coordinator



## Introducing Our New RN Case Management Program

We are excited to announce the launch of our RN Case Management Division—a comprehensive program designed to offer personalized support from experienced Nurse Case Managers who coordinate care, guide families through healthcare transitions, and provide peace of mind when it matters most.

#### What We Offer:

- **Personal Nurse Case Managers:** Each client is paired with a dedicated Nurse Case Manager who oversees their care plan, coordinates services, and acts as a liaison between families, physicians, and providers.
- Guidance Through Every Step: From hospital discharge planning to long-term home care arrangements, we ensure seamless transitions and the right care at the right time.
- **Coordinated Services:** We collaborate with doctors, specialists, rehabilitation teams, and community resources to provide a smooth continuum of care.
- Ongoing Support & Advocacy: Our Case Managers advocate for your best interest—providing solutions, answering questions, and offering emotional support throughout the journey.

#### Who Can Benefit:

- Seniors transitioning from hospital or rehab to home
- Adults with chronic illness or complex medical needs
- Family caregivers seeking expert support
- Individuals coordinating multiple services or providers

With Celtic Angels' Case Management Division, you're never alone in managing care. We bring peace of mind through professional, compassionate support.

Learn more at: www.celticangelsinc.com

Call us: (781) 331-0062

## Looking Ahead to Spring

As we move forward into spring, we are excited to continue providing exceptional care to our clients and working alongside our outstanding team.

Thank you for being a part of the Celtic Angels family.

Warm wishes,

The Celtic Angels Home Health Care Team

Here's a helpful Q&A for anyone you know who's looking for an RN to help manage your loved one in home health care needs.



### Unable to Provide Direct In-home Professional Care for Your Senior Loved One? We Can Help.

- 1. Do you have a loved one living too far from you to take proper care of them?
  - a. We can assign a Registered Nurse to visit your loved one in their home or living facility on a daily, weekly or as needed schedule.
- 2. Do you work full time and need someone to take your mother, father or loved one to their doctor's appointments?
  - a. We will provide you with a Registered Nurse to take your loved one to their doctor's appointments, accompany them during the visit, then provide you with a full and accurate report of your loved one's health assessment. Our RN will work directly with your loved one's physician to ensure all required treatments and medications are followed in accordance with the physician's instructions.
- 3. Has your loved one been hospitalized and you need support visiting them or transitioning them from the hospital to their home or facility?
  - a. Our RN case management program will provide a Registered Nurse to make all the necessary medical and in-home health care arrangements to ensure a smooth transition from their hospital stay to their home including medication management, occupational and physical therapy needs, and rehabilitation equipment ordering, and more.
- 4. Is your senior loved one having trouble staying safe in their own home or driving a car?
  - Our RN Case Management will provide a safety evaluation to properly assess your loved one's ability and help prevent them from falling or having to be hospitalized.
- 5. Does your senior loved one have cancer or other condition that requires medication management on a regular basis?
  - a. We will assign one of our RNs to stay with your loved one, administer the proper medication at the proper and prescribed doses for as long as your loved one needs it.

This service is offered at a very cost-effective price. 2 hour minimum.



## Celebrating 20 Years of Compassionate Care:

### A Message from Maria Burke, RN, Owner of Celtic Angels Home Health Care

This year marks a very special milestone for Celtic Angels Home Health Care — we are proud and honored to be celebrating 20 years of serving our community with compassion, excellence, and heart-centered care.

When I founded Celtic Angels in 2005, my vision was simple yet powerful: to create a home health care company that treated every client with the same dignity, respect, and kindness we would offer our own loved ones. Over the years, that vision has blossomed into a vibrant organization made up of the most dedicated nurses, caregivers, and professionals I have ever had the privilege to know.

We are so grateful to the families who have trusted us to walk alongside them during some of life's most challenging moments. Their trust has been the foundation of our growth,



inspiring us to raise our standards, expand our services, and continually refine what it means to deliver truly personalized care.

Our 20th anniversary is more than just a celebration of years — it's a celebration of relationships, resilience, and unwavering commitment. We look back with gratitude and forward with great excitement, as we continue to innovate and enhance our services to meet the evolving needs of those we serve.

From our humble beginnings on the South Shore of Massachusetts to becoming a recognized leader in private home health care, winning Top Places To Work by the Boston Globe and USA Today, 5 years in a row, our journey has been blessed every step of the way. It is a true honor to be part of the lives of so many extraordinary individuals and families.

On behalf of all of us at Celtic Angels Home Health Care,

thank you for being a part of our story. Here's to the next 20 years of compassion, care, and community.

With heartfelt gratitude,

Maria Burke, RN
Founder and Owner
Celtic Angels Home Health Care



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## Angel of the Season - Yolette Alphonse, HHA

We are proud to shine the spotlight on Yolette Alphonse, HHA, as our "Angel of the Season." Yolette, who has worked for Celtic Angels, Inc. for many years brings incredible heart, dedication, and compassion to every client she cares for. Her warm smile, gentle spirit, and unwavering commitment to excellence embody everything Celtic Angels stands for. Yolette's nurturing presence makes a meaningful difference in the lives of those she serves, and we are so grateful to have her as part of our Celtic Angels family. Thank you, Yolette, for being a true angel among us!



Yolette Alphonse



## Celebrating the Spirit of Easter

As we reflect on the Easter season that has just passed, we are reminded of the deep message of hope, renewal, and love that it brings. Easter calls us to embrace new beginnings, to cherish the blessings around us, and to carry forward a spirit of kindness and compassion.

At Celtic Angels, we are inspired by these timeless values as we continue our mission of caring for others with open hearts and gentle hands.

### **Spring Quote:**

"Spring adds new life and new joy to all that is."



## What Our Caregivers and Staff Are Saying

We take great pride in providing a supportive and empowering work environment for our caregivers and staff. Here are just a few of the testimonials shared on our Indeed profile:

- "Celtic Angels is a wonderful place to work. The team is incredibly supportive, and I feel valued and appreciated for the work I do."
- "Management genuinely cares about the well-being of their staff and clients. It's a fulfilling job knowing you're making a difference."
- "Great work-life balance, supportive leadership, and a true sense of family within the company."

We are grateful for the passion and dedication our caregivers and staff bring to their work every day. Your positive feedback inspires us to continue striving for excellence.

Feel free to leave your opinion of how we're doing on Indeed.com



